



# Family Health *La Clinica*



### Patient Centered Medical Home

Medical, Behavioral Health,  
Substance Recovery & Dental Centers

**Toll Free: (800) 942-5330**

[www.famhealth.com](http://www.famhealth.com)

Services available on a sliding-fee scale  
for qualifying patients



### As members of your care team, we will:

- Respect you and your family values and needs.
- Respect your culture and use language you can understand.
- Help you set health goals and create an action plan.
- Track the care you get from other clinicians.
- Ask for your ideas on how we can improve your care.
- Offer appointments at times convenient for you.
- Explain test results and what will happen next.
- Help you get support services when you need them including Behavioral Health, Dental, and WIC.
- Take time to make a personal connection with you.
- Help you plan for and manage any chronic health problems.
- Find specialists when they are needed.
- Use evidence-based medicine.

### Appointment Information

- Calling in advance is always best.
- We offer same day appointments for medical only.
- Arrive 15 minutes prior to your appointment for patient paperwork.
- See website for site-specific hours.

For urgent matters after normal clinic hours you can call (800) 942-5330, select your language (#1 for English, #2 for Spanish), then press #3 and an on-call provider will call you back. Please call 911 for all emergencies.

### We are here to serve YOU!

#### Wautoma Medical, Dental, & Behavioral Health Center

400 South Townline Road  
P.O. Box 1440  
Wautoma, WI 54982  
Phone: 920-787-5514

#### Mauston Dental Center

880 Herriot Drive  
PO Box 448  
Mauston, WI 53948  
Phone: 608-847-6700

#### Beaver Dam Dental Center

207 South University Avenue  
Beaver Dam, WI 53916  
Phone: 920-356-5012

#### Stevens Point Dental Center

3504 E Maria Dr.  
Stevens Point, WI 54481  
Phone: 715-997-9802

#### Roche-A-Cri Friendship Behavioral Health & Recovery Center

302 W Lake St  
P.O. Box 14  
Friendship, WI 53934  
Phone: 608-474-4355

**Toll Free # For All Sites:  
800-942-5330**

## What is a Medical Home?

We have made changes to the way we provide care here at FHLC. These changes are based on a model called Patient Centered Medical Home (PCMH).

PCMH is a partnership between you, your family, your primary clinician, behavioral health specialist, dentist, health educator, medical assistant, and other clinical staff working together as a team in caring for your health.

## Sign up for MyChart—ask us how!

You can communicate with a Medical Home Team member anytime during normal working hours by calling (800) 942-5330 or sending a clinical message via MyChart.

MyChart can be accessed via your smartphone or computer and offers 24/7 access to your health information.

What else can you do with MyChart?

- Manage your appointments.
- Access your test results.
- Request prescription refills.
- Pay your bill and more.

**Call for an appointment:  
(800) 942-5330**

## Services Offered

### Primary Health Care

Adult Well Care  
Immunizations  
Pediatrics  
Preventative Services  
Chronic Disease Management

### Women's Health

Family Planning  
Annual Exams  
Breast Health  
Prenatal Care & Follow up  
Menopausal Care

### Health Education

Diabetes and Nutrition  
Smoking Cessation  
Counseling

### Behavioral Health

Therapy & Psychiatry  
Child Assessment  
Substance Recovery

### Pre-Employment

Drug Testing  
Health Screening  
DOT Exam

### Lab Services

Thyroid  
Cholesterol  
Blood Sugar  
Urinalysis  
And more

### WIC Services

Food & Nutrition Program  
Breastfeeding Counseling

### Dental Services

Oral Exams  
Consults & X-rays  
Fillings & Cleanings  
Fluoride Treatments  
Dentures & Partials  
Emergency Care  
School-based

### Specialty Services

Colposcopy  
Endometrial Biopsy  
Frenotomy  
Immigration Physical



## As a patient of FHLC, I will:

- Choose a primary care provider (PCP).
- Bring all medicines, supplements, and herbal or holistic products I use in their original containers to my appointments.
- Fill my prescriptions on time, use them as prescribed, and tell you of any problems.
- Let you know if I am unable to take medicine or follow my care plan.
- Let you know when I get care somewhere else.
- Help you create my action plan and track my progress.
- Ask you things I do not understand.
- Ask you if I need any tests or shots.
- Ask for supportive services when I need them.
- Tell you how I am feeling and how it affects my life.
- Bring all questions I have to my appointments.

**Our mission is to improve the health and well-being of all people in communities we serve.**